

Install GoldR in ten minutes.

Everything you need to download, install and run the GoldR Expert Advisor on MetaTrader 5, keep it running on a VPS, update it and fix the common problems.

Guide for GoldR 4.5 · Last updated 24 September 2026

Quick start

- 1 **Download** Customer portal → sign in with your email code → *Download EA*.
- 2 **Install** MT5 → File → Open Data Folder → MQL5 → Experts → paste the file → restart MT5.
- 3 **Allow the license server** Tools → Options → Expert Advisors → allow WebRequest for `https://api.goldrsystems.com`.
- 4 **Attach** **XAUUSD** chart on **H1** → drag GoldR onto it → paste your license key → OK.
- 5 **Run** Turn on *Algo Trading* and keep MT5 running on a VPS.

1 Before you start

- **MetaTrader 5** installed on Windows, or a Windows VPS with MetaTrader 5.
- The **MT5 account and broker server** your license is issued for. A license works on that one account only.
- Your **license key**, which looks like `GOLDR-XXXX-XXXX-XXXX-XXXX`. You find it in the email from GoldR Systems or in the customer portal under *Activation key* (press *Show* or *Copy*).
- The **email address** on your license, to sign in to the customer portal.

Tip: start on a demo account first if you are new to GoldR. Ask us to bind a license to your demo account, then move it to your live account later.

2 Download the EA

- 1 Open goldrsystems.com/portal.

2 Enter the email address on your license and press *Send sign-in code*.

3 Type the six-digit code from the email. It is valid for 10 minutes.

4 On your license card, press **Download EA**. You receive a file ending in `.ex5`.

Only the newest release is offered, and only to customers with an active license. Do not share the file; it only runs with a valid license for your account.

3 Install in MetaTrader 5

1 In MetaTrader 5, choose **File** → **Open Data Folder**.

2 Open **MT5** → **Experts**.

3 Copy the downloaded `.ex5` file into this *Experts* folder.

4 Restart MetaTrader 5, or right-click *Expert Advisors* in the *Navigator* window and choose *Refresh*.

GoldR now appears in **Navigator** → **Expert Advisors**. If you cannot see the Navigator, press `Ctrl + N`.

4 Allow the license server

GoldR checks your license online. MetaTrader 5 blocks internet requests from robots until you allow the address.

1 Choose **Tools** → **Options** and open the **Expert Advisors** tab.

2 Tick **Allow algorithmic trading**.

3 Tick **Allow WebRequest for listed URL**.

4 Add exactly `https://api.goldrsystems.com` and press **OK**.

Most common setup error: if this address is missing or mistyped, the license check cannot reach us and GoldR will not trade. In the *Experts* log this often shows as error `4014`.

5 Attach GoldR to the chart

- 1 Open a **XAUUSD** chart (**File** → **New Chart**, or right-click XAUUSD in *Market Watch* → *Chart Window*).
- 2 Set the timeframe to **H1** (1 hour) with the *H1* button in the toolbar.
- 3 Drag **GoldR** from *Navigator* → *Expert Advisors* onto the chart.
- 4 In the **Common** tab, tick **Allow Algo Trading**.
- 5 In the **Inputs** tab, paste your key into **License key**.
- 6 Set the lot size (see the next section) and press **OK**.

SYMBOL

XAUUSD

TIMEFRAME

H1

CHARTS PER LICENSE

One

Some brokers name gold differently, for example `XAUUSD.a`, `XAUUSDm` or `GOLD`. Use your broker's gold symbol. Attach GoldR to **one chart only** on your licensed account.

6 Lot size

Our suggested starting point is **0.1 lot for every €1,500** of account balance.

BALANCE	STARTING LOT
€1,500	0.10
€3,000	0.20
€7,500	0.50

A smaller lot means smaller gains and smaller losses. Never use more than you can afford to lose, and re-check the lot after a large deposit or withdrawal. A future GoldR version will calculate the lot size from a risk setting; this guide will be updated when it is released.

7 Check that it runs

- The **Algo Trading** button in the MT5 toolbar is **green**. If it is red, press it once.
- The GoldR name and icon appear in the **top-right corner of the chart**. A crossed-out or grey icon means algorithmic trading is off.
- The **Experts** tab in the *Toolbox* (**Ctrl** + **T**) shows GoldR loading and the result of the license check.
- In the customer portal, *View account monitoring* shows your account as **Online** within a few minutes.

GoldR only opens trades when its conditions are met, so a new setup can run for hours without a trade. That is normal. Gold does not trade from Friday evening to Sunday evening.

8 Keep it running (VPS)

GoldR works only while MetaTrader 5 is open and connected. If your computer sleeps, shuts down or loses internet, it stops.

- Use a **Windows VPS** (a computer in a data centre that stays on). Many brokers offer one; choose a location close to your broker's server.
- Install MetaTrader 5 on the VPS, log in to your licensed account and follow steps 3 to 7 there.
- Run GoldR on **one place only**: the VPS *or* your computer, never both at the same time.
- After a VPS restart, open MetaTrader 5 again and check step 7.

Automatic alert: if your EA stops reporting for 15 minutes while gold is trading, we email you once so you can check your VPS.

9 License messages

Each time GoldR checks its license, the server answers with one of these results. You see them in the *Experts* log.

RESULT	WHAT IT MEANS	WHAT TO DO
VALID	License active for this account.	Nothing. GoldR runs.
INVALID_KEY	The key is not recognised.	Copy the key again from the portal; check for missing characters or spaces.
WRONG_ACCOUNT	The key belongs to a different MT5 account.	Use the account the license is issued for, or request an account change.
WRONG_SERVER	Right account number, different broker server.	Log in to the licensed server, or request an account change.
UPDATE_REQUIRED	Your GoldR version is older than the minimum.	Download the new version from the portal (section 10).
EXPIRED	Your access period has ended.	Request a renewal from the portal or website.
BLOCKED	The license has been blocked.	Contact sales@goldrsystems.com .
INACTIVE	The license is not active yet.	Contact sales@goldrsystems.com .

If the log shows a connection error instead of one of these results, the check did not reach us: see section 4 (WebRequest) and your internet connection.

10 Updating to a new version

When a new version is released, we email you and your customer portal shows an *Update required* notice with a **Download** button. There is usually a grace period before the new version becomes required.

- 1 Download the new version from the customer portal.
- 2 Copy it into **SQL5** → **Experts** (step 3). You can delete the old file.

3 Remove the old GoldR from the chart (right-click the chart → *Expert list* → *Remove*).

4 Attach the new version (step 5) with the same license key and lot size.

The update notice disappears by itself after the new version's next license check.

11 Customer portal and emails

Sign in at goldrsystems.com/portal with a code sent to your email. No password is needed. There you can see:

- License status, bound MT5 account, broker server and expiry date.
- Your **activation key** (hidden until you press *Show*) and the **Download EA** button.
- Account monitoring: Balance and Equity of the whole MT5 account, and GoldR's own positions and deals, with times in your local time zone.
- Buttons to request a renewal or an account change.

We send you automatic emails only for these events:

EA STOPPED

15 min silent

once per interruption

LICENSE EXPIRING

7 days before

once per expiry date

NEW VERSION

Update required

once per version

12 Changing account or VPS

- **New VPS, same MT5 account:** nothing to request. Install on the new VPS (steps 3–7), then remove GoldR from the old one.
- **Different MT5 account or broker:** request an account change from the portal or the website form. We move the license and confirm by email; until then the new account gets **WRONG_ACCOUNT**.

13 Troubleshooting

– GoldR is on the chart but does not trade

Check that the *Algo Trading* button is green, that *Allow Algo Trading* is ticked in the EA's *Common* tab, that the market is open, and that the *Experts* log shows **VALID**. A valid setup can wait hours for its conditions.

- **The Experts log shows error 4014 or a connection error**

The license server is not in the WebRequest list. Add `https://api.goldrsystems.com` exactly as written (section 4) and re-attach GoldR.

- **I cannot find GoldR in the Navigator**

The file is not in *MQL5 → Experts* of the MT5 you are using. Use *File → Open Data Folder* from that same MT5, copy the file there, and refresh the Navigator.

- **WRONG_ACCOUNT after switching accounts**

A license works on one MT5 account. Log back in to the licensed account, or request an account change.

- **I got an "EA stopped reporting" email**

Your VPS or MT5 is off or disconnected. Log in to the VPS, open MetaTrader 5, check the connection in the bottom-right corner and follow section 7.

- **I did not receive the portal sign-in code**

Check spam and promotions, use the exact email on your license, and wait a minute before requesting another code. If it still does not arrive, email sales@goldrsystems.com.

Risk disclosure

Trading leveraged financial products involves substantial risk and can result in losses, including losses larger than expected. Past performance, backtests and simulated results are not guarantees of future results. You are responsible for your own trading decisions, broker selection, leverage, lot size and risk settings.

Need help? Email sales@goldrsystems.com with your MT5 account number and a screenshot of the *Experts* log. Never send your MT5 password.